



INTERNATIONAL SALES AGREEMENT

PRODUCTS SOLD OUTSIDE MEXICO

✉ ventas@enagic.com.mx

☎ 0181-8242- 5500

This agreement is for internal use of the company Enagic Mexico and is intended to be signed by the direct sponsor and the new buyer. The buyer must present a copy of an official identification to corroborate the signature of the said document.

IMPORTATION TAX

Charge for customs duties and import taxes for all products shipped outside of Mexico:

1. Import duties and taxes are NOT included in the established prices by Enagic Mexico
2. The purchase of our products in Enagic Mexico and their shipment abroad are subject to a customs duty (tax on goods) when transported across international borders.
3. For the purchase and shipment of our products abroad you are responsible for paying any incoming taxes and/or additional charges on concepts that your local customs authority deems appropriate.
4. Enagic Mexico will not be able to guarantee you any exact percentage or concept of payment in addition to the value of our products. **This information must be evaluated prior to the purchase with the help of a custom agent in your country if necessary.**
5. The Tariff Fraction used to import our machines is: **84212199**.
6. The amount paid in any case, depends on where the merchandise comes from, the type of merchandise, it's transactional value and the weight of the package. Variables may vary depending on the destination country.
7. Once the duties and taxes are paid in full, the products will be delivered to you.

INTERNATIONAL SHIPMENT

8. To ensure that the courier service can deliver your products in the shortest possible time after entering your country or customs union, it will be necessary to contact the parcel to carry out the payment of taxes or additional charges the customs in your country indicate. The delay in payment could generate extra charges. Enagic Mexico is not responsible for this management.
9. The delay in the payment of customs taxes and claim of the merchandise by the client is subject to the local policies of the destination country, which may include sending the product to a state of abandonment and then destroying the merchandise by the customs. To avoid this, it will be the customer's full responsibility to monitor the status of their package in transit.
10. Enagic Mexico ensures the merchandise from the moment the product(s) leave Monterrey N.L., until it reaches the customs office from its destination.
11. The certificate of origin of our machines is issued exclusively for the import to Mexico and may not be used for export purposes to other countries.

12. The purchase and sale of the products and their shipment outside of Mexico are the sole responsibility of the Enagic independent distributor and the new customer.

AFTER PURCHASE

13. To professionally offer service and maintenance of our machine by Enagic personnel, the buyer agrees to send their machine to Mexico or to any official Enagic branch, fully absorbing the international shipping costs and import taxes declared by the authority that their country requests (if applicable) and/or other expenses.
14. The official branches of Enagic Latin America are located in Mexico and Brazil.
15. Enagic does not have in-home maintenance or repair technicians around the world. The purchase of spare parts, consumables or any accessory for your machine is recommended to be done directly through Enagic Mexico; international shipping will be quoted at the time of purchase. Import taxes must be considered at all times. Import taxes and payment are responsibility of the buyer. Enagic does not perform international tax calculations or pay them.

RETURN AND CANCELLATIONS

16. The client has 30 calendar days after the purchase to make any claim or process a refund/cancellation. After this time, returns or cancellations are not accepted. If the product is used, a fine could apply, and this amount will depend on the machine model. (Review Return Policy)
17. In case of requiring a cancellation (within the 30 calendar days allowed) the buyer must return the product to Enagic Mexico absorbing shipping costs and import taxes.
18. Any cancellation or exceptional case not described in this document must be analyzed and evaluated under the criteria of Enagic Mexico.
19. In the event that the customer cancels their purchase before the merchandise reaches its destination or rejects the merchandise at customs for reasons beyond Enagic's control (such as refusing to pay import taxes), you can request the cancellation of the merchandise and return of your money as long as it is within 30 natural days after the purchase and your refund will NOT include the shipping costs that have been applied and depending on the product, there could be a monetary penalty, since on some occasions Enagic Mexico is able to recover the merchandise but on some others it cannot be recovered.

I agree that I have read and understood everything described in this form:

Name and Signature of Buyer: _____.

Date: _____.